Leadership Skills

Course Description

To survive in Business it is imperative you have staff that support your ‘business plan’ and work as a ‘well-oiled’ team. The learning outcomes from this unit lead to a nationally recognised unit of competency from within the Certificate IV in Business (BSB40215)

This course is applicable to those who have a supervisory role within their workplace or organisation.

Learning Outcomes

This course will provide you with the skill and knowledge to:

- Determine training needs
- Develop individuals and teams
- Encourage continuous improvement and self-evaluation
- Recognise the value of mentoring and coaching

Program overview: Leadership Skills

High achieving work places and organisations recognise the importance of staff working effectively as well as the importance of training, mentoring and coaching to achieve positive results.

This course will provide you with the skills to encourage and motivate your staff as well as how to identify training needs of your staff.

Successful completion of this course will lead to a statement of attainment for the nationally recognised unit of competency: BSBLED401: Develop teams and individuals.
This will provide you with a learning pathway towards many Certificate IV level qualifications, including Certificate IV in Business.

This course is delivered online allowing you to log in and work through your course at a time and place suitable to your needs.

Course fees

Program fees includes access to your course content which includes all required resources as well as one-on-one trainer support for the duration of your enrolment. Payment can be made via our payment gateways by credit card, bank transfer, cheque or money order. Payment plans are also available by arrangement.

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<tr>
<th>Course:</th>
<th>Normally</th>
<th>#*ON SPECIAL NOW!</th>
<th>Enrolment period</th>
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<tr>
<td>Develop teams &amp; individuals</td>
<td>$300</td>
<td>$270</td>
<td>3 months</td>
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#‘On Special Now’ prices quoted are only for pay up front enrolments. * Prices subject to change, please check our website for most up to date specials.

Course Duration & Enrolment Period

We suggest that this unit will take approximately 25 hours to complete. This is a very generous estimate that also depends on your previous skill and knowledge. The enrolment period for this course is 3 months,
however it should only take you a fraction of this time.

**Trainer support**
You have one-on-one trainer support for the duration of your enrolment. Your trainer will assist you throughout the program with any questions you may have and to assist you work on any challenges that may impede your progress. Support is provided by: Phone; email; Skype text, chat and video link; message and forums from within your course. Assessments are turned around within 72 hours allowing you to continue working consistently through your course.

**Description of units:**

- **BSBLED401: Develop Teams and Individuals**
  This unit describes the performance outcomes, skills and knowledge required to determine individual and team development needs and to facilitate the development of the workgroup. This unit applies to individuals with a broad knowledge of learning and development whom apply their skills in addressing development needs to meet team objectives.

**Assessment Pathway**
The following pathways are available for you:

- **Study followed by assessment**
- **Recognition of Prior Learning:** If you have previous skill and knowledge and can provide evidence to support your RPL application. RPL application kit provided on request.
- **Assessment only:** Simply work through the assessments

**How do I enrol?**
Through our website: [http://www.connect.edu.au/](http://www.connect.edu.au/). Simply select the course you wish to enrol and follow the prompts. If you have any questions please phone: 1300 737 434 during business hours or email: info@connect.edu.au.