

LEADERSHIP SKILLS

Course description

Not achieving the 'TEAM' effort required to 'get the job done'? To survive in Business it is imperative you have staff that support your 'business plan' and work as a 'well oiled' team. This short course will assist you in getting the most from your team. Discover ways to compliment different personalities and skill sets and learn how to motivate and develop your 'TEAM'.



Designed for:

This course is applicable to those who hold, or are looking to move into, a supervisory role in their work environment.

It will lead to a statement of attainment for the following nationally recognised unit of competency: BSBLED401A - Develop teams and individuals from Certificate IV in Business (BSB40207).

Unit Description

BSBLED401A – Develop Teams and Individuals

This unit describes the performance outcomes, skills and knowledge required to determine individual and team development needs and to facilitate the development of the workgroup. This unit applies to individuals with a broad knowledge of learning and development who apply their skills in addressing development needs to meet team objectives.

Learning Outcomes:

The learning outcomes for this course cover how to:

- Determine development needs of individuals
- Develop individuals and Teams
- Monitor and evaluate workplace learning
- Encourage continuous improvement and self-evaluation
- Encourage, mentor and coach to achieve positive results



Course Delivery, Duration and Enrolment Period:

Connect Training Group offers courses through flexible delivery modes (online or correspondence) to make it easier to incorporate study into your schedule, allowing you to reach your goal while not missing out on family, personal and business commitments.

NO fixed face-to-face classroom dates and times. Enrol and study when and where it suits you! You are never alone as our friendly, supportive trainers will guide you through your course and assist with feedback and suggestions to make training enjoyable.

We estimate it will take approx 25 hours to complete this course, however we provide 3 months access once you have enrolled.

Course fees

Program fees includes access to your course content which includes all required resources as well as one-on-one trainer support for the duration of your enrolment. Payment can be made via our payment gateways by credit card, bank transfer, cheque or money order. Payment plans are also available by arrangement.

**** Please check our website: www.connect.edu.au for current course prices and specials.**

Trainer support

You have one-on-one trainer support for the duration of your enrolment. Your trainer will assist you throughout the program with any questions you may have and help you work through any challenges that may impede your progress. Support is provided by: Phone (1300 number); email; Skype text, chat and video link; message and forums from within your course. Assessments are turned around within 72 hours allowing you to continue working consistently through your course.

Assessment Pathways

This unit forms a learning pathway towards a qualification in Business Services such as the BSB40207: Certificate IV in Business.

The following assessment pathways are available for you to complete this course:

- **Study followed by assessment**
- **Recognition of Prior Learning:** If you have previous skill and knowledge and can provide evidence to support your RPL application. RPL application kit provided on request.
- **Assessment only:** Simply work through the assessments

How do I enrol?

Through our website: www.connect.edu.au. Simply select the course you wish to enrol and follow the prompts. If you have any questions please phone: **1300 737 434** during business hours or email: info@connect.edu.au.